

July 1, 2024

Dear Valued Customer,

We hope this letter finds you well. At Ohio Medical, we are committed to providing our customers with high-quality medical equipment and exceptional service. It is in this spirit that we are writing to inform you of an important change regarding one of our products.

After careful consideration and thorough evaluation, we have decided to discontinue the Tote-L-Vac battery powered portable aspirator (Part Numbers: AI4900000, 749820 and 749200). This decision is primarily due to the lifecycle of the product and the increasing challenges in sourcing critical components necessary for its production.

While the Tote L Vac has served our customers reliably over the years, the ongoing difficulties in obtaining essential parts have made it unsustainable for us to continue manufacturing and supporting this product to the high standards you expect from Ohio Medical.

We understand that this may impact your operations, and we are committed to making this transition as smooth as possible. As an alternative, we are pleased to offer the Care-E-Vac (Part Numbers: 758000 and 758010), a portable suction device powered by both AC wall current and a rechargeable battery. The Care-E-Vac continues to uphold the quality and reliability you have come to trust from Ohio Medical.

We encourage you to reach out to our customer support team to discuss the Care-E-Vac and other potential solutions that can meet your needs. Our team is ready to assist you in finding suitable replacements and providing any necessary support during this period.

Please feel free to contact our customer support team at +1 847 855 0500 or customer.service@ohiomedical.com with any questions or concerns you may have. We value your business and appreciate your understanding as we navigate this change.

Thank you for your continued trust in Ohio Medical. We look forward to serving you with our other innovative and reliable products in the future.

Sincerely,

Suzanne Moyer

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